

 **SYNTEL**

Smart **T**elereturns



PROFIT FROM THE DIGITAL EXCHANGE

NEOS



The **NEOS** is equipped with several benefits to make your experience and navigate the Digital Telecom World like never before.

It is unmatched today; whether it is in terms of cost efficacy, ease of use, productivity enhancement potential or simply technology working well for you; all designed to make you **profit from the digital x'change!**

NEOS: THE SWISS KNIFE OF ALL EPABXs

BRANCHES

New Delhi

Tel : 011 41538374, 29223408 - 12
Mobile : 93120053 88/9313444 805

Mumbai

Tel : 022 25555956, 25555957
Mobile : 93221073 79/ 80

Kolkata

Tel : 033 22158453, 22152092
Mobile : 93392121 35

Chennai

Tel : 044 26430792, 26415946
Mobile : 93823141 21

Bangalore

Tel : 080 25281192, 25288826
Mobile : 93425017 37

Maharashtra, Goa & Gujarat

Tel : 020 26934601/2/4/5
Mobile : 93733371 24

And more than
300 channel partners
across the country.

Incoming Calls

"How NEOS makes a difference!"

-) 8 port Auto Attendant (With 8 different user recordable message options)
-) Attendant/Operator Console
-) Auto Fax Detection
-) CLI (Caller Line Identification)
-) CLI based Routing
-) DISA/DID
-) Day Night Mode (Manual/Automatic)
-) MSN based Routing (With E1/PRI only)
-) Single user Caller Identifier Software

No need to memorize codes!

-) Internal Voice Guidance Prompts
-) Bi-lingual Prompts (English & Hindi)

For the Budget Conscious

-) Call Billing
-) Call Timeout Facility (Outgoing)
-) Extension Budgeting
-) Least Cost Routing
-) Trunk Budgeting

The misuse prevention brigade

-) Class of Service
-) Manual & Dynamic Extension Locking
-) Restricted & Denied Dialing

The Usual Basics

-) Abbreviated Dialing (Departmental/Global/Free Pool)
-) Auto Call Back
-) Broker's Call
-) Conference - 3 party
-) Call Split
-) Call Hold
-) Call Park
-) Call Pickup (General & Selective)
-) Call Forward
-) Call Follow-me
-) Call Transfer
-) Last Number Redial
-) Serial Call Transfer
-) Walk-in Class of Service

For the 'I want more!' camp

-) Barge-in
-) Barge-in Protection
-) Do Not Disturb (DND)
-) DND Protection
-) CLI Restriction
-) Hotline (Immediate & Delayed)
-) Junction Grouping
-) Listening In
-) Private Junction
-) Room Monitoring

And you thought it's over!

-) Alarms (Self/Other)
-) Date & Time Setting
-) Call Buffer (10000 Calls)
-) Call Camp - on
-) Closed User Groups
-) Departmental Call Hunting
-) Distinctive Ringing
-) Flexible Numbering
-) Music on Hold (Default & User Recordable)

The Intelligent NEOphone

-) Adjustable Display Viewing Angle
-) Backlit LCD (4 line)
-) Clock Display
-) Call Queuing
-) Calling Number/Name Display
-) Direct Station Selector (3 x 23 = 69 keys)
-) Operator Lock
-) Day Night Mode Change (If Operator)
-) Menu Driven Options
-) Call Waiting Indication & Display
-) Missed, Received & Dialed Call Details
-) Navigation keys
-) Online Advice of Charge
-) Phone Book
-) Status Indication (3 Color LEDs)
-) Speakerphone (Full Duplex)
-) Single Key Feature Access
-) Volume Control

For the true Digital Connectivity experience!

-) ISDN PRI
-) ISDN BRI
-) E1
-) Computer Telephony Integration
-) Fully Configurable Key Phone System

If you are a hotel, there's more...

-) Check-in/ Check out
-) Floorwise Room Service
-) Room to Room Call Barring
-) Single Digit Number Access Setting

For your and our back end staff

-) Manual & Block Programming
-) Flexibility of Programming via SLT, KTS & PC (Via Hyper Terminal)
-) Remote Programming
-) Programming Backup (2 levels)

For the record : Technical Specifications

-) Technology - Digital TDM/PCM Non Blocking
-) Control - Stored Program Control
-) Architecture - Distributed Processing
-) Operating Voltage - 110 to 275 VAC, 50 Hz
-) Power Backup - Battery Charging Circuit
-) Temperature - 0 to 50 °C
-) PC Connectivity - 2 Serial Ports
-) Printer Connectivity - 1 Parallel Port
-) Dimensions in mm. (wxdxh)-
56P - 275x225x325
80P - 320x195x430
130P - 512x198x318
258P - 795x250x360
-) Approx Weight (Fully loaded)-
56P - 6Kg
80P - 11Kg.
130P - 15Kg.
258 - 21Kg.



Smart Tele returns

SYNTEL ▶ THE ARVIND MILLS LTD.(TELECOM DIV.)

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CHANNEL PARTNER



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